LGMS Security Incident Task Force

LGMS has earned a reputation for integrity, value and best practices by providing world-class professional security services to client from around the world.

What is a “Computer Security Incident?”

As we are more dependent on computers with our daily business operations, computer security incidents can occur in different aspects of our business, causing us different magnitudes of impact.

Example of incidents that are common today:

- Computer Hacking
- Denial of Service Attacks
- Digital Fraud
- Worms, Malware and Trojan Attacks
- Industrial Espionage
- Policies Violation

How to handle Computer Security Incident?

Responding to an incident in time is the key essence to ensure that the impact of the incident is confined to an acceptable level.

Typical organizations will need to have dedicated team of computer security experts and auditors, who are equipped with cutting edge know-how and tools to handle an incident starting from respond, investigate, analyze,

How can LGMS help?

At LGMS, we can be the first responders to your computer security incidents, with our technical experts trained and ready to be deployed on site, to assist you during an incident.

In specific, LGMS can assist you in the following areas:

- SE Security Expert Advisory
- CC Computer Crime Investigation
- DF Cloud Forensic
- LS Litigation Assistance
- EX Expert Witness Testimonial
- CO Covert Analysis and Monitoring*
- CT Counter Attack & Defensive Hacking*

All services carried out by LGMS legally abide by all applicable federal, state or local laws.

* available to specific industry only.
Incident Response Service

LGMS standard security incident response services are divided into activities below:

SECURITY EXPERT ADVISORY
A panel consisting of local and international information security experts shall provide advisory support during the progress of an security incident. The panel will also send out periodic industrial updates to you as a pro-active measure against latest attacks.

COMPUTER CRIME INVESTIGATION
Scope of the investigation covering investigation of fraud conducted via computers, Phishing schemes, “Social Engineering” attacks, Spyware and Malware Analysis, server attacks etc.

CLOUD FORENSIC
A process used to attribute evidence to specific suspects, determine intent, and identify the root cause of an incident. The digital forensic scope by LE Global Services covers forensic on both computers and various types of mobile devices.

LITIGATION ASSISTANCE
LGMS can provide computer security expertise to assist you in the evidence discovery, research, case assessment and court room support.

EXPERT WITNESS TESTIMONIAL
The right expert simplifies complex technical issues. LGMS computer security expert practitioner carries the credibility that comes from years of practical experience in commercial settings. This results in a pragmatic view of our discipline that remains up to date and in line with

Actual LE Global Services Incident Response Lab
Equipped with world class computer and mobile device digital forensic equipment, LGMS is ready to support you during forensic investigation process.

Output of the investigation can be used for legal proceeding if required.

Subscription Mode

• Annual Subscription Contract (minimum 6 months)
• On Demand Basis
Information Security Expert Panel

Our strong focus and expertise in the field of Information Technology Security is exemplified by our people who hold many of the most respected international certifications to date.

Currently as the Director or LGMS, Mr. Fong has had consulted with, and trained multiple government and multinational clients in the Asia Pacific, Eastern Europe and Africa regions on penetration testing, information system security, policy implementation assurance, technical configuration evaluation, security procedures and disaster recovery/business continuity planning. He has also close working relationships with various law enforcement agencies. Mr. Fong also has had experience to be called as an Expert Witness to study, assess, evaluate and testify in the court of Malaysia. He is imminently qualified in his field in that he holds both academic and professional qualifications. Currently, Mr. Fong’s core strength is in penetration testing and security assessment. Also, as a certified fraud examiner and IS auditor, he is a well rounded technical person who is able to appreciate the essence in Information technology field that facilitates long term enterprise business operations.

Mr. Fong Choong Fook
CISSP CFE CISM ISMS Master
Available Packages

Different service packages are available to meet your business need. Talk to your LE Global Services account manager, we are happy to customize the package details for you.

<table>
<thead>
<tr>
<th>Package</th>
<th>Platinum</th>
<th>Gold</th>
<th>Silver</th>
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</thead>
<tbody>
<tr>
<td>Contract Period</td>
<td>12 months</td>
<td>12 months</td>
<td>6 months or Ad Hoc</td>
</tr>
<tr>
<td>Monthly allocation</td>
<td>5 days</td>
<td>3 days</td>
<td>1 day</td>
</tr>
<tr>
<td>Incident Response Time</td>
<td>Within 60 minutes</td>
<td>Within 3 hours</td>
<td>Within 5 hours</td>
</tr>
<tr>
<td>Coverage (Day)</td>
<td>Mon - Sun (including holidays)</td>
<td>Mon - Friday (excluding holidays)</td>
<td>Mon - Friday (excluding holidays)</td>
</tr>
<tr>
<td>Coverage (Hour)</td>
<td>24 hours</td>
<td>9:00 am - 6:00 pm</td>
<td>9:00 am - 6:00 pm</td>
</tr>
<tr>
<td>Unused Man Days</td>
<td>Push forward, for maximum of 3 months</td>
<td>Push forward, for maximum of 1 month</td>
<td>No push forward</td>
</tr>
<tr>
<td>Insufficient Man Days</td>
<td>Pull from subsequent months, for maximum of 3 months</td>
<td>Pull from subsequent months, for maximum of 2 months</td>
<td>No pull forward</td>
</tr>
<tr>
<td>Extra Man Days Charges</td>
<td>Based on contract terms</td>
<td>Based on contract terms</td>
<td>RM 2,599 per man-day</td>
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<tr>
<td>Cancellation</td>
<td>In writing, 30 days notice period</td>
<td>In writing, 30 days notice period</td>
<td>In writing, 15 days notice period</td>
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<tr>
<td>Financial Commitment (excluding tax)</td>
<td>RM 230,000.00</td>
<td>RM 164,000.00</td>
<td>Customized</td>
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